

Become part of the Hofmann family -

Your next job:

Field Service Technician

What awaits you as an external service technician (m/f/d) at Hofmann Measuring and Balancing Technology?

We are looking for a qualified Field Service Technician (m/f/d) to ensure first-class after-sales support through expert electrical and mechanical services. In this position, you will work directly with our customers, collaborate closely with our engineering and field service teams, and help ensure the optimal performance of our systems and machines. The position requires strong technical skills, excellent communication abilities, a high degree of customer focus, and a commitment to customer satisfaction.

Travel activities

- Field service position with approximately 75% travel %

Your tasks

- Installation, calibration, troubleshooting, adjustment, and repair of machines, both at customer sites and during internal assembly at the plant.
- Performing diagnostic checks and preventive maintenance on industrial machinery and equipment
- Building and maintaining long-term customer relationships by identifying service needs and professionally resolving technical issues
- Support for internal specialized departments during periods when no external service calls are being conducted
- Extensive travel activities, including regional, interstate, and international travel, often with short-notice deployment planning.

Your qualifications

- Completed technical training, an Associate's or Bachelor's degree in a technical field, or comparable military training or equivalent industry experience
- Work experience as a service technician in a technology-oriented manufacturing environment is an advantage.
- Work experience as an electrician or as an Electrical Journeyman is an advantage

Your skills

- Associate's degree in Electrical Engineering Technology or Mechanical Engineering Technology required. A Bachelor of Science in Electrical Engineering (BSEE) or Bachelor of Science in Mechanical Engineering (BSME) is a plus. Equivalent work experience will also be considered.
- In-depth knowledge of handling Allen-Bradley and/or Siemens PLC control systems
- Advanced skills in troubleshooting and fault diagnostics for electrical, mechanical, and pneumatic systems
- Experience with rotating machinery, balancing machines, and balancing equipment is advantageous.
- Strong customer focus, very good communication skills, and strong technical problem-solving competence

Your benefits

- Varied, challenging, and interesting work
- Room for personal initiative, creativity, and innovative solutions
- Good development opportunities and performance-oriented compensation in a pleasant working environment with flexible working hours
- Individual support through further training measures
- 401(k) retirement plan with employer match
- Health, Dental, and Vision Insurance
- Health Savings Account (HSA) with Employer Contribution
- Flexible Spending Account (FSA)
- Life insurance
- Paid Time Off

Have we aroused your interest?

Then we look forward to receiving your comprehensive application documents. Please state your earliest possible start date.

Contact:

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